

GLASS DOOR

A route out of homelessness

Charlotte Bradford & Ben Gourlay
St Columba's Church of Scotland
Pont Street
London
SW1X 0BD

07 June 2021

Dear Charlotte & Ben,

We are writing to extend our deepest thanks to the congregation of St Columba's for your gift of £1,808.03 to Glass Door Homeless Charity.

Your collective support comes at a crucial time. We are expecting homelessness to skyrocket as the full social and economic impact of the virus is felt. Thank you for helping to give those who turn to Glass Door a warm welcome, practical assistance and a route out of homelessness.

Thanks to your generosity, we can sustain our vital services with enhanced safety measures. Instead of church-based night shelters, this winter we gave up to 101 guests every night their own hostel room, three meals a day and round-the-clock staff support. This has proved to be a lifeline for guests like Freddie*, an ex-army captain whose life unravelled when he lost his job in the pandemic and his wife to cancer. Freddie said:

"All the caseworkers and staff are fantastic. If you want anything you just have to ask. My caseworker is helping me find housing. I want somewhere where my kids can come and stay with me."

Those awaiting a space in the hostels were able to enjoy a hot meal and meet caseworkers at the Glass Door community dinner service. Volunteers served over 10,000 meals throughout the winter, and they were gratefully received by guests like René. Upon her first visit to the dinner service in November she said:

"It's the first hot meal I've had since March."

Caseworkers continue to empower guests to turn their lives around. By making your gift to Glass Door, you are helping to change lives for the better. Since June 2020, caseworkers have supported 1,329 guests and arranged for 263 to move into more permanent housing. That's more than one guest every other day.

Armando was helped by his caseworker to successfully apply for the EU Settlement Scheme and Universal Credit. He said:

"Glass Door has impacted my life massively. Without Boguslaw I would be lost. I'd probably be on the street by now".

We know we can have a bigger impact when we work together. So, once again, thank you to the St Columba's community for providing much-needed shelter and support. Together, we can create a future where no one has to sleep on London's streets.

Yours sincerely,



Ian Foster

Fundraising Manager: Events, Community & Individuals

E: ian@glassdoor.org.uk T: 020 8016 6825

*Names have been changed to help protect identities.

155a Kings Road, London, SW3 5TX | Tel: 020 7351 4948

info@glassdoor.org.uk | www.glassdoor.org.uk | [@glassdoorlondon](https://twitter.com/glassdoorlondon)

Limited company number 3950659. Registered Charity (England and Wales) No. 1083203